

**From:** [Pittman, Jenny](#)  
**To:** [Wessinger-Hill, JoAnne](#); [Butler, David](#); [Boyd, Jocelyn](#); [PSC\\_Contact](#); [Stark, David](#)  
**Cc:** [PSC\\_Contact](#); [Hall, Roger](#); [Grube-Lybarker, Carri](#); [KENNETH BURGESS](#); [Nelson, Jeff](#); [tspeer@turnerpadget.com](#); [thad@votesolar.org](#); [jwkuykendall@jwklegal.com](#); [jwkuykendall@jwklegal.com](#); [klee@selcsc.org](#); [MATTHEW GISSENDANNER](#)  
**Subject:** RE: [External] RE: Urgent - Attention Required - 2020-229-E  
**Date:** Thursday, January 14, 2021 11:47:20 AM  
**Attachments:** [2020-229-E Ltr Add'l Notice.pdf](#)  
**Importance:** High

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Jocelyn, JoAnne, David, and David

The attached letter was just filed in this Docket, addressing the contents of the Additional Notice. ORS has received several calls in the last few days from DESC customers who were confused by the language in the original notice. The PSC has received several calls as well, which were ultimately transferred or directed to ORS.

ORS does not typically receive such calls as these regarding a matter pending before the Commission. Many customers did not understand what a tariff was and were concerned it was some sort of tax, and several were confused and concerned as to how this proceeding may affect them. In the attached letter, ORS outlined a couple of items that would be beneficial to include in the Additional Notice to help clear up any confusion that DESC's customers may have.

Please let me know if you have any questions, we appreciate your consideration of our request. If anyone has any concerns, please do not hesitate to reach out.

Thank you!  
 Jenny

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**From:** Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>  
**Sent:** Wednesday, January 13, 2021 5:04 PM  
**To:** MATTHEW GISSENDANNER <matthew.gissendanner@dominionenergy.com>; Butler, David <David.Butler@psc.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC\_Contact <Contact@psc.sc.gov>; Stark, David <david.stark@psc.sc.gov>  
**Cc:** PSC\_Contact <Contact@psc.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; KENNETH BURGESS <chad.burgess@dominionenergy.com>; Nelson, Jeff <jnelson@ors.sc.gov>; Pittman, Jenny <jpittman@ors.sc.gov>; tspeer@turnerpadget.com; thad@votesolar.org; jwkuykendall@jwklegal.com; jwkuykendall@jwklegal.com; klee@selcsc.org  
**Subject:** RE: [External] RE: Urgent - Attention Required - 2020-229-E

Thank you, Matt. Please let this email serve as confirmation of receipt of your email. A copy will also be placed in the DMS for this Docket.

With kind regards, I am

Jo Anne Wessinger Hill

**C. Jo Anne Wessinger Hill, Esq.**  
**General Counsel to the Commission**  
**Public Service Commission**

State of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

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---

**From:** MATTHEW GISSENDANNER <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>

**Sent:** Wednesday, January 13, 2021 4:56 PM

**To:** Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>; Butler, David <[David.Butler@psc.sc.gov](mailto:David.Butler@psc.sc.gov)>; Boyd, Jocelyn <[Jocelyn.Boyd@psc.sc.gov](mailto:Jocelyn.Boyd@psc.sc.gov)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>

**Cc:** PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; KENNETH BURGESS <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com);

[jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org)

**Subject:** [External] RE: Urgent - Attention Required - 2020-229-E

**Importance:** High

All:

I have confirmed with Company personnel that if the Commission provides the Company with the Notice in sufficient time for the Company to provide it to the printers by **12 noon on Friday, January 15**, the Company could begin providing the notices via bill inserts which would be mailed out next Friday morning, **January 22, 2021**. Mailing for all customers would be completed on **February 22, 2021**. Assuming 3-4 days for mail transit, all customers would receive the notice by **February 26, 2021**.

Upon receipt of the Word version from the Commission and before sending the mailer to the printer, the Company will still have to configure the notice to fit a special mailer. Therefore, to have any chance to meet the timeline set forth in this email and to get the notice to the printers by 12 noon on January 15, **the Company will need to have a Word version of the notice from the Commission by 9 a.m. Friday morning or earlier if possible.**

Any delay in getting the notice to the printers by **12 noon on January 15** would not allow the Company to ensure that the mailings were completed by February 22 and that customers received the notice by February 26, 2021. If the Commission cannot provide the Company with the Word version of the Notice by 9 a.m. Friday morning, please let me know when the Commission can provide the Company the notice and we can determine when it would be possible for the Company to provide the notice to all customers via bill inserts based on that timeline.

To be clear, the Company cannot comply with Order No. 2021-26 as it currently stands because it is not possible to provide the Notice to customers via "bill insert" by February 15. The Company requests that the Commission reconsider Order No. 2021-26 and either extend the deadline for provision of the Notice to customers via bill insert or allow the Company to use a special mailing (which is obviously significantly more expensive) instead of a bill insert.

Matt

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**From:** Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>

**Sent:** Wednesday, January 13, 2021 12:21 PM

**To:** Matthew Gissendanner (Services - 6) <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>; Butler, David <[David.Butler@psc.sc.gov](mailto:David.Butler@psc.sc.gov)>; Boyd, Jocelyn <[Jocelyn.Boyd@psc.sc.gov](mailto:Jocelyn.Boyd@psc.sc.gov)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>

**Cc:** Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Carri Grube-Lybarker <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Chad Burgess (Services - 6) <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Thad Culley

<[thad@votesolar.org](mailto:thad@votesolar.org)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org); PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Carri Grube-Lybarker <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Chad Burgess (Services - 6) <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; Matthew Gissendanner (Services - 6) <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>; Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Thad Culley <[thad@votesolar.org](mailto:thad@votesolar.org)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org)

**Subject:** [EXTERNAL] RE: [External] Urgent - Attention Required - 2020-229-E

\*\*\*This is an EXTERNAL email that was NOT sent from Dominion Energy. Are you expecting this message? Are you expecting a link or attachment? DO NOT click links or open attachments until you verify them\*\*\*

Attorney Gissendanner:

Can you please advise on the time period (i.e., how long) the company would need in order to provide the notice via bill insert or email to all of its customers? Apparently, you are advising that the only way Dominion can provide notice within 4 weeks or a month to all customers of Dominion is via a separate, Special Mailing, or is there another means available?

Thank you for your attention to this matter.

With kind regards, I am

Jo Anne Wessinger Hill

**C. Jo Anne Wessinger Hill, Esq.**  
**General Counsel to the Commission**  
**Public Service Commission**

State of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

[www.psc.sc.gov](http://www.psc.sc.gov)

Email: [JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)

803-896-5100 (main) | 803-896-5188 (f) | [JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)

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**the parties and not Public Service Commission of South Carolina (Commission) staff, please do not use “reply all” to this message.** Any e-mail message involving the Commission or Commission staff is also subject to the provisions of Commission Order No. 2019-748 in Docket No. 2019-329-A and shall be published in the docket for this matter. If you have received this communication in error, please immediately notify us by telephone at (803) 896-5100.

---

**From:** Wessinger-Hill, JoAnne

**Sent:** Wednesday, January 13, 2021 12:06 PM

**To:** MATTHEW GISSENDANNER <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>; Butler, David <[David.Butler@psc.sc.gov](mailto:David.Butler@psc.sc.gov)>; Boyd, Jocelyn <[Jocelyn.Boyd@psc.sc.gov](mailto:Jocelyn.Boyd@psc.sc.gov)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>

**Cc:** Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; KENNETH BURGESS <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org); PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; [chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com); [matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org)

**Subject:** RE: [External] Urgent - Attention Required - 2020-229-E

Thank you. Please let this email acknowledge receipt of your email attorney Gissendannier and also to notify all parties your telephone call Mr. Gissendannier to the Commission today to inquire and to confirm receipt of this email.

This email shall also be posted in the Docket for this matter so that it available to everyone and all parties. There has no ex parte communication in violation of South Carolina law or in violation of commission procedures.

With kind regards, I am

Jo Anne Wessinger Hill

**C. Jo Anne Wessinger Hill, Esq.**  
**General Counsel to the Commission**  
**Public Service Commission**

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---

**From:** MATTHEW GISSENDANNER <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>  
**Sent:** Wednesday, January 13, 2021 11:42 AM  
**To:** Butler, David <[David.Butler@psc.sc.gov](mailto:David.Butler@psc.sc.gov)>; Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>; Boyd, Jocelyn <[Jocelyn.Boyd@psc.sc.gov](mailto:Jocelyn.Boyd@psc.sc.gov)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>  
**Cc:** Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; KENNETH BURGESS <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org)  
**Subject:** [External] Urgent - Attention Required - 2020-229-E  
**Importance:** High

Jocelyn, Jo Anne, David, and David:

Today at its agenda meeting, In the above-referenced docket, the PSC granted Vote Solar's request for a public participation hearing. The hearing is to be held on March 23, 2021. The Clerk's Office was directed to provide the notice for the hearing to DESC by January 15, 2021, so that DESC could provide the notice to customers by February 15, 2021, via a billing insert.

It will not be possible for DESC to provide the notice to all customers via a billing insert by February 15 at this late date. The Company should be able to accomplish the notice via a special mailing. A special mailing would obviously significantly increase the cost of the notice, but it is the only way to provide the notice by February 15, 2021, deadline.

Please let me know ASAP whether the special mailing will satisfy the PSC. The special mailing will take time as well and cannot be done overnight as I have explained on previous occasions.

To the extent the order on this issue is limited to a bill insert, the Company would immediately ask for reconsideration of that issue to allow the Company to provide the notice via a special mailing in order to meet the February 15 deadline.

Thank you in advance for your prompt attention to this matter.

Matt

---

**From:** Watts, Victoria <[vwatts@ors.sc.gov](mailto:vwatts@ors.sc.gov)>

**Sent:** Monday, January 11, 2021 10:15 AM

**To:** Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; Carri Grube-Lybarker <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Chad Burgess (Services - 6) <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; Matthew Gissendanner (Services - 6) <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Thad Culley <[thad@votesolar.org](mailto:thad@votesolar.org)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [klee@selcsc.org](mailto:klee@selcsc.org)

**Cc:** Butler, David <[David.Butler@psc.sc.gov](mailto:David.Butler@psc.sc.gov)>; Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>; Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>

**Subject:** [EXTERNAL] 2020-229-E

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Attached you will find ORS' letter pertaining to the above docket, which was filed with the Commission this morning.

*Vicki L. Watts*

Paralegal  
Office of Regulatory Staff

(803) 737-0868

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